



**CLEVELAND  
METROPOLITAN  
SCHOOL DISTRICT**

Purchasing Department 1111 Superior Avenue  
E, Suite 1800

Cleveland, Ohio 44114

Ph: (216) 838-0418 Fax: (216) 436-5118

August 14, 2019

To: All Vendors

From: Seletha R. Thompson *SR*  
Purchasing Analyst

Re: Addendum #2 for RFP 21262 – Customer Service Desk Support

*Addendum to **RFP 21262 – Customer Service Desk Support**. This addendum supplements and amends the items in the Specifications. This addendum must be noted on the Addendum Acknowledgement Form found in the RFP. **Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the proposal to be rejected.***

***RFP 21262 – Customer Service Desk Support***

This Addendum #2 reflects the following:

**BID DUE DATE EXTENSION**

**Responses Are Being**

**Extended from August 19, 2019 to September 4, 2019 at 1:00 PM**

This Addendum shall hereby be and become a part of the Contract Documents the same as if originally bound thereto.

Each bidder shall acknowledge receipt of this Addendum in your bid response. ***Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the response to be rejected.***

**RFP Response Due Date**

**September 4, 2019 no later than 1:00 PM (EST)**

**--End of Addendum #2--**